

## Tired of underperforming call centres?

Seize control of your telemarketing with Chorus Direct hosted call centre solutions.

Sometimes outsourcing leaves you without the control you need to drive your campaign forward. With a hosted call centre solution from Chorus Direct, your team gets the latest technology for maximum efficiency and you get total control.

#### Get more bang for your buck

Chorus Direct hosted call centre solutions offer excellent value for money from under £5.00 per hour per seat\*. Our flexibility allows you to increase or reduce your team at short notice, fitting in with your fluid capacity requirements whilst retaining all the advantages of a large, sophisticated call centre operation.

Call Chorus Direct today to discover more of the benefits of our no-fuss, no-hidden-extras hosted call centre facilities.

\* Based on a seat utilisation of 40 hours per week, per seat. Minimum term 5 seats over 12 weeks.

- Concerto Pro Dialler system
- Call recording
- · Performance reporting
- Inbound and outbound
- XX seat capacity
- Located in Glasgow city centre
- On-site training facilities
- 24/7 technical support
- Flexibility increase/decrease your seat requirements on demand
- Easy integration with your CRM systems
- Super-quick set-up





# Got the staff, got the knowledge but haven't got the facilities?

Seize control of your telemarketing with Chorus Direct hosted call centre solutions.

Give your telemarketing team the best tools for the job and watch their success rate rise. Chorus Direct hosted call centre solutions provide a highly professional environment with everything you'd expect for your team to deliver outstanding performance.

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A Sigma Consulting Company



## Is seasonal demand putting your call centre systems into meltdown?

Enjoy short notice flexibility with Chorus Direct hosted call centre solutions.

Chorus Direct hosted call centre solutions give you the flexibility to quickly • Concerto Pro Dialler system increase or decrease your capacity in line with your marketing activity.

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## Want to run a call centre campaign but can't afford to give away the profits?

Seize control of your telemarketing with Chorus Direct hosted call centre solutions.

Sometimes outsourcing seems to be a pretty efficient way of annihilating your profits. With a hosted call centre solution from Chorus Direct, you get a fixed price per seat so you know in advance the precise cost of your telemarketing campaign.

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